



extension hair care

Let's face it, extensions are expensive. In order to protect and lengthen the life of your hair, we recommend the following tips.

- Wash with Sulfate FREE shampoo and conditioner.
- Blow dry the top of extensions so it does not hold moisture. Air dried hair is fine.
- Oil the mid to ends of the hair at least once a day. Avoid the root area of hair.
- Sleep in a low braid or ponytail.
- Sleep on a silk or satin pillowcase.
- Brush from the ends of your hair moving upward.
- Brush a few times a day to prevent tangling. Section hair and brush in-between extensions.
- When swimming, coat your hair in conditioner and wear in a braid or tight high bun.
- We have noticed hard water can strip natural and extension hair of color and nutrients. If possible, use soft water.
- Be aware, salt water and chlorine can strip hair of color.
- Avoid sunscreen touching your extensions.
- Avoid Brazilian Blowouts on extensions.
- Avoid Bleaching extensions.
- Avoid Perms on extensions.

- We only guarantee hair quality. Installation is based off of the stylist who installed the hair.
- We can't guarantee what method will work best for you. We have many methods and we are here to give you the best professional advice!

tape ins

- Do not apply conditioner directly to the tape area.
- Do not wash your hair for 24-48 hours after initial installation.

clip ins

- We do not recommend sleeping with your clip-ins.

je return policy

You can return/exchange the product within 30 days from the day of receipt if the following criteria are met:

hair extensions

The hair has not been worn, damaged, or removed from the original packaging.

hair products

The product has not been opened or used.